



Quality Action
Improving **HIV** Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).

This Case Study is published anonymously.

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).

3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).

4. Project/Programme and key population/target group addressed

(Please describe the project/programme and key population/target group addressed to which you applied the tool).

National HIV Plan

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool).

Operationalising quality assurance and improvement in the National HIV Plan.

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).

Shift was used.

The National HIV Plan is monitored through a Monitoring Committee. Our organisation is coordinator (together with another partner organisation) for the monitoring of the Prevention Pillar in the Plan.

In a first step, support was built in the Monitoring Committee to perform a mid-term review of the Plan using the Shift tool scheduled for 2016. Due to a long period between the elections and the installation of a new government, it was not possible to obtain earlier commitments. At the time of writing, it is still unclear what support the National HIV Plan will receive from the current Minister of Health.

Therefore it was decided to divide the Shift tool into smaller application units: two epidemiology workshops, a monitoring workshop and a stakeholder workshop introducing quality assurance and improvement (introduction to the Succeed tool if possible).

The Shift tool was translated into the local language.

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted).

All workshops and applications (if all remains as it is) are scheduled for 2015 onwards. Detailed results will be available thereafter.

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).

Lessons learnt:

- Shift is a strong but long tool. To make it useable for us, it was divided into separate parts. Also, the application should be seen as a more long-term process in which different parts can be applied on separate occasions with different stakeholder groups.
- When applying Shift to a national HIV plan, buy-in and commitment from the relevant policy level is an absolute prerequisite. Without it the application is rendered fragile.

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